



LIFELINE



Did you know?

You may qualify for assistance in paying your home phone bill. Discounts for basic telephone service are available to eligible low-income Maryland residents.

Verizon Maryland Lifeline Plans:

Verizon Maryland's Lifeline service, known as "Tel-Life," offers reduced rates on Verizon's monthly telephone bill and one-time discounts on the cost of installing Tel-Life service. Additionally, toll blocking is available to Tel-Life customers at no charge.

Basic Tel-Life Service*: \$0.66 per month for 30 outgoing local calls and \$.10 per local call over the 30 call limit. Value-added services are not allowed (e.g., Call Waiting, Caller ID). No connection fees apply. Also, customers will not be required to pay the federal subscriber line charge.

Enhanced Tel-Life Service*: \$10 per month for unlimited local calls. This plan allows customers to order up to two value-added services (e.g., Call Waiting, Caller ID) at current rates. No connection fees apply. Also, customers will not be required to pay the federal subscriber line charge.

* Full terms and rates for these services, including terms of eligibility, are as set forth in federal and Maryland statutes and regulations and in Verizon's tariffs on file with the Maryland Public Service Commission. Rates as stated here are effective as of September 1, 2011. But, the rates and other terms are subject to change in the future.

Eligibility:

Marylanders who have been certified by the Maryland Department of Human Resources (DHR) to receive one or more of the following public assistance benefits may apply for this program. To contact DHR, call 1-800-332-6347.

- ✓ Food Stamps
- ✓ Electric Universal Service Program
- ✓ Maryland Energy Assistance Program
- ✓ Supplemental Security Income
- ✓ Temporary Cash Assistance
- ✓ Medical Assistance
- ✓ Public Assistance to Adults
- ✓ Temporary Disability Assistance Program

Restrictions:

- ✓ No other working telephone service at the same location
- ✓ No additional phone lines
- ✓ No Foreign Exchange or Foreign Zone service
- ✓ No bundles or packages
- ✓ No wire maintenance plans
- ✓ No outstanding unpaid final bills of \$100 or more for prior service
- ✓ Bill name must match eligible participant
- ✓ No separate Lifeline discount on cellular phone service

Contact Verizon at [1-800-525-0145](tel:1-800-525-0145) to get connected and for additional program details.

To learn more about the Lifeline program, visit www.lifelinesupport.org.